

VOICE MAIL

To check your voice mail:

From your phone: *98

When away from home, you can dial one of the following numbers to access voice mail:

478-583-4865(4 VML)

762-583-4865(4VML)

229-583-4865(4VML)

You can also access the Manage My Phone web portal to check your messages, record greetings and more.

CALL WAITING

If you hear a beep and want to end the first call, hang up. Your telephone will immediately ring the second call.

If you want you want to put the first call on hold to answer the new incoming call, press and release the receiver button for half a second. You will be connected to the new caller. To return to the first caller, press and release receiver button again. You can switch back and forth between the two calls as often as you like.

CALL NAME OR NUMBER DELIVERY

Let's you see the name or number calling on your phone display before you answer.

NOTE: If the letter "P" or "private" appears on your display, the caller may have blocked the display of their number by pressing *67 or their number may be unlisted. You can choose whether or not to answer the call. If an "O" or "out of area" appears, the call is in an area that does not support Calling Name and/or Number delivery service.

CALLING NUMBER DELIVERY BLOCK

To prevent the transmission of your telephone number to others on a per call basis:

Listen for dial tone.

Press *67

CALL FORWARDING

Listen for dial tone.

Press 72#

Listen to two short tones.

When called party answers, call Forwarding is in effect.

If line is busy or no one answers, hang up and repeat steps above. On second attempt, no answer is required.

CALL FORWARDING BUSY & NO ANSWER

You must contact our business office and provide a telephone number to be programmed to forward calls to when your line is busy or there is no answer. There is no charge to program these when done at the time service is established. There may be a charge to program his feature at a later date.

BACKUP NUMBER

You must contact our business office and provide a telephone number to be programmed to in the event your internet services is not working due to power failure at your home or business, or for any other reason.

THREE WAY CALLING

Lets you add a third party to your existing conversation. Can be used whether you have received or placed the first call.

Dial third person's number. You can talk before adding original caller.

To begin Three Way Calling, press and release receiver button again and all three parties will be on the line.

HINTS:

- If the original party hangs up, you can add another third party by repeating the steps above
- To disconnect the third party, press the receiver button twice. You may then add a different third party.
- All parties are disconnected when you hang up.

ANONYMOUS CALL REJECTION

To activate this service:

Listen for dial tone.

Press *77

Listen for confirmation tone or announcement that the service is activated

Then hang up. Callers will hear a message stating that you are not attempting calls that are blocked.

To cancel the service and message, press *87. You will again hear confirmation that the feature is turned off.

DO NO DISTURB

Available as part of your "Incoming Call Manager" feature. With Do Not Disturb, calls are routed to your call forwarding or voice mail box. The system will notify you of each call missed with a short half ring.

Press *78 (to activate)

Press *79 (to deactivate)